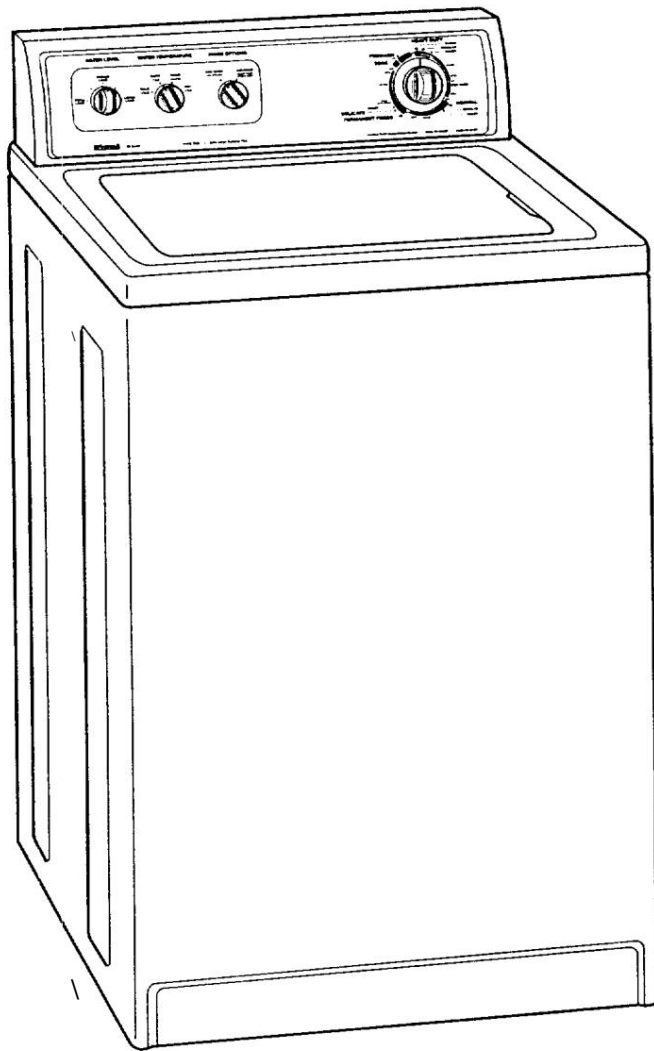


Owner's Manual and Installation Instructions



Two Speed AUTOMATIC WASHERS



IMPORTANT:

Read and follow all safety
and operating instructions
before first use of this product.

Your washer may look different
from the washer shown.

Sears, Roebuck and Co. Hoffman Estates, IL 60179 U.S.A.

PART NO. 3450146 Rev. 11/80 PRINTED IN U.S.A.

WARRANTY/SAFETY

INSTALLATION

OPERATION

LAUNDRY TIPS

MAINTENANCE

TROUBLESHOOTING

SERVICE

ESPAÑOL

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BEFORE USING YOUR NEW WASHER

Lea este manual. Le ayudará a instalar y operar su nueva lavadora Kenmore de la manera más segura y forma más económica.

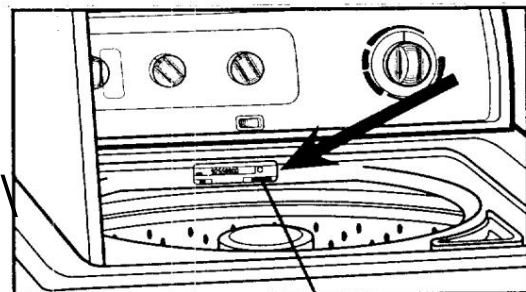
Para obtener información sobre el cuidado y operación de electrodomésticos Kenmore llame a su tienda Sears más cercana. Necesitará el modelo completo y los números de serie cuando solicite información. Los números de modelo y serial numbers are located on the Model and Serial Number Plate.

Use the space below to record the model number and serial number of your new Kenmore Washer.

Model No. _____

Serial No. _____

Date of Purchase _____



Model and Serial Number Plate

Keep this book and your Sears Salescheck (receipt) in a safe place for future reference.

SEARS AUTOMATIC WASHER WARRANTY

WARRANTY/SAFETY

FULL 1-YEAR WARRANTY ON MECHANICAL AND ELECTRICAL PARTS

For one year from the date of purchase, when the washer is installed and operated in accordance with the instructions in the Owner's Manual, Sears will repair or replace any mechanical or electrical parts in this washer if defective in material or workmanship.

LIMITED 5-YEAR WARRANTY ON GEAR CASE PARTS

After one year and until five years from the date of purchase, Sears will furnish replacement parts for any defective gear case parts. You will be charged for labor.

LIMITED 10-YEAR WARRANTY ON PLASTIC TUB

After one year and until ten years from date of purchase, Sears will furnish a replacement plastic tub for any plastic tub which is defective in material or workmanship. You will be charged for labor.

If the washer is subjected to other than private family use, the above warranty coverage is effective for only 90 days.

WARRANTY SERVICE IS AVAILABLE BY CONTACTING THE NEAREST SEARS SERVICE CENTER IN THE UNITED STATES.

This warranty applies only while this product is in use in the United States. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears, Roebuck and Co., Dept. 817WA, Hoffman Estates, IL 60179.

Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol. This symbol alerts you to hazards that can kill or hurt you and others. All safety messages will be preceded by the safety alert symbol and the word "DANGER" or "WARNING." These words signify:



You will be killed or seriously injured if you don't follow instructions.



You can be killed or seriously injured if you don't follow instructions.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

YOUR SAFETY IS MOST IMPORTANT

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using your washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for some time. **EXPLOSIVE HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using a

washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.

- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the lid.
- Do not reach into the washer if the tub or agitator is moving.
- Do not install or store this washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in the Owner's Manual or in published user-repair instructions that you understand and have the skills to carry out.

LEA ESTAS INSTRUCCIONES

IMPORTANT: Observe all governing codes and ordinances.

IMPORTANTE: Observe todos los códigos y ordenanzas vigentes.

INSTALLATION INSTRUCTIONS

INSTALLATION OVERVIEW

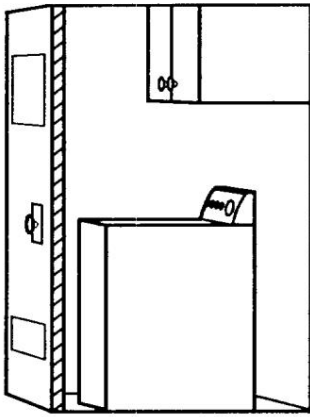
For a complete list of tools and parts needed see pages 6-8.

A. SELECT LOCATION

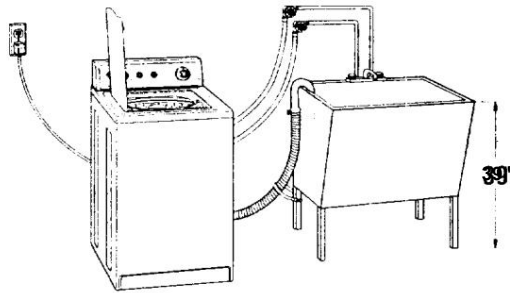
FOR YOUR WASHER (pgs. 10-12)

Recessed Area/

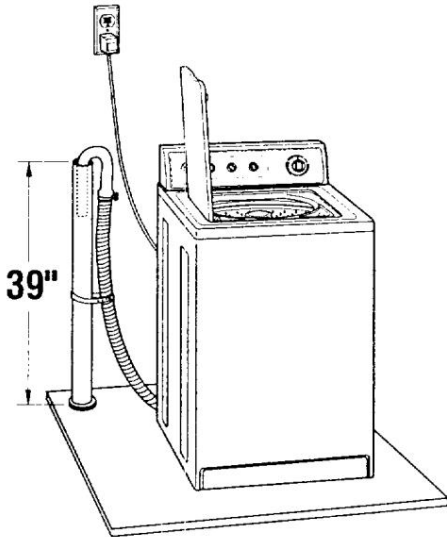
Close Installation Instructions (p. 10)



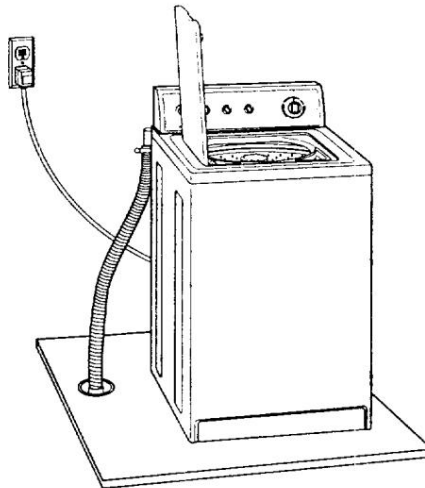
Laundry Tub Drain System (p. 11)



Standpipe Drain System (p. 12)

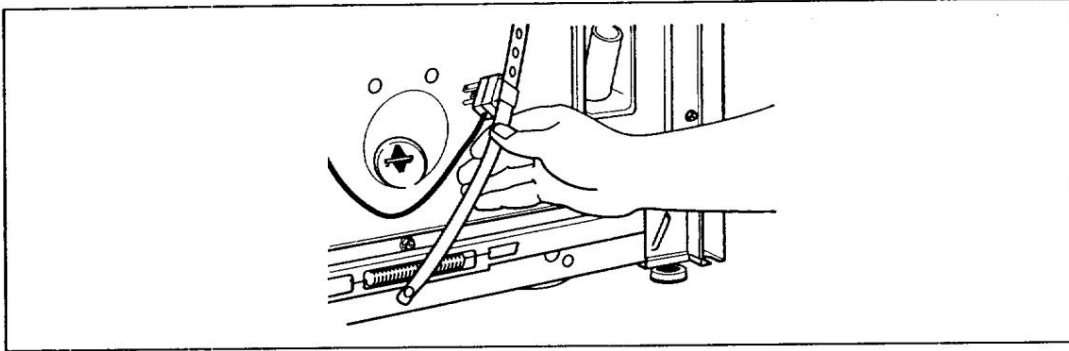


Floor Drain System (p. 12)

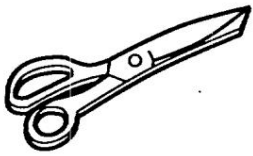


INSTALLATION

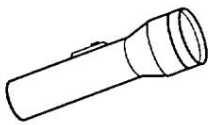
B. REMOVE SHIPPING STRAP (pg.13)



Tools Needed:

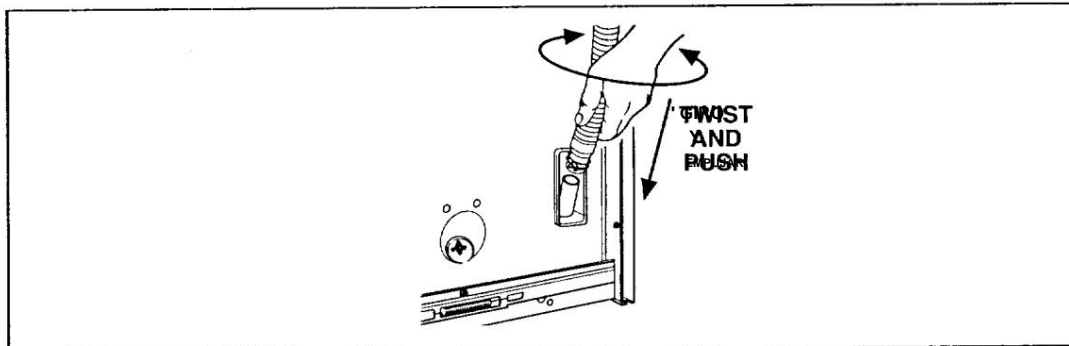


Scissors



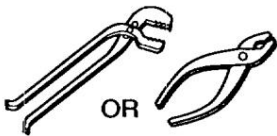
Flashlight (optional depending on installation)

C. CONNECT DRAIN HOSE (pgs. 14-15)



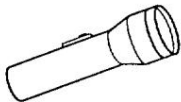
Tools Needed:

Parts Needed:

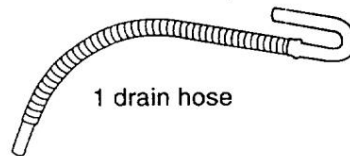


OR

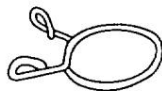
Pliers that open to at least 1 1/2 inches



Flashlight (optional depending on installation)



1 drain hose

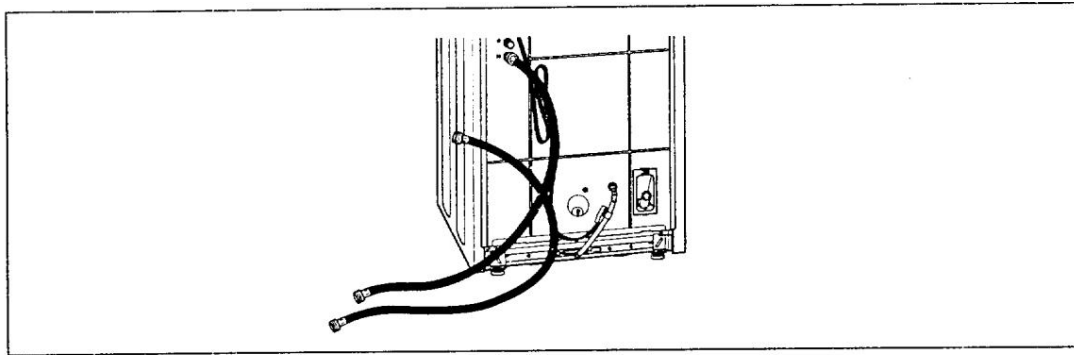


1 yellow single-wire hose clamp (top of drain hose)



1 silver double-wire hose clamp (bottom of drain hose)

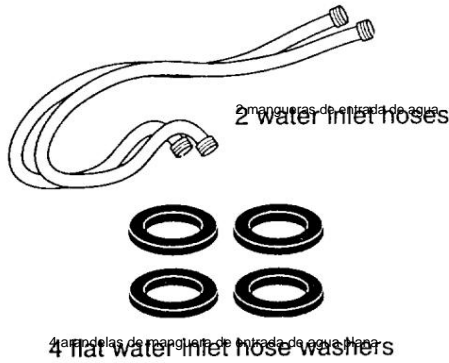
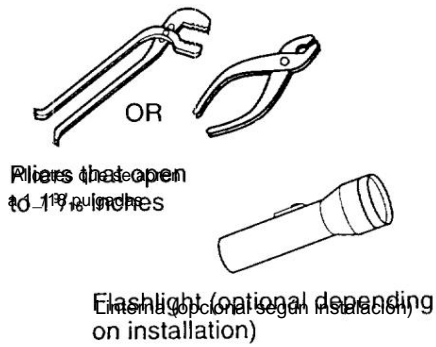
D. CONNECT INLET HOSES TO WASHER (pgs. 15-16)



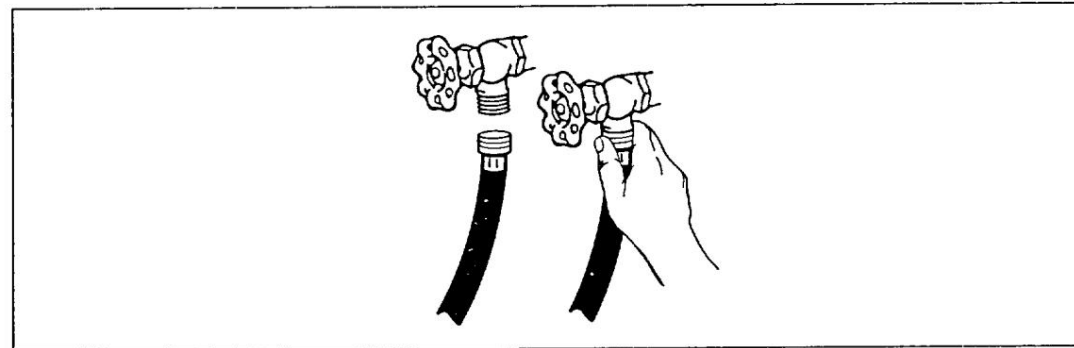
INSTALLATION

Tools Needed:

Parts Needed:

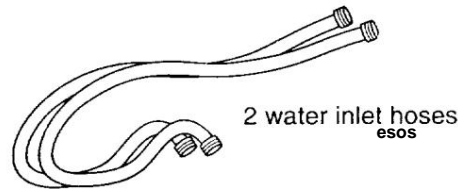
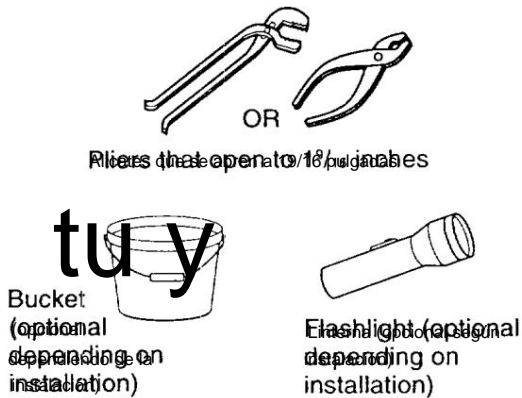


E. CONNECT INLET HOSES TO WATER FAUCETS (p. 16)

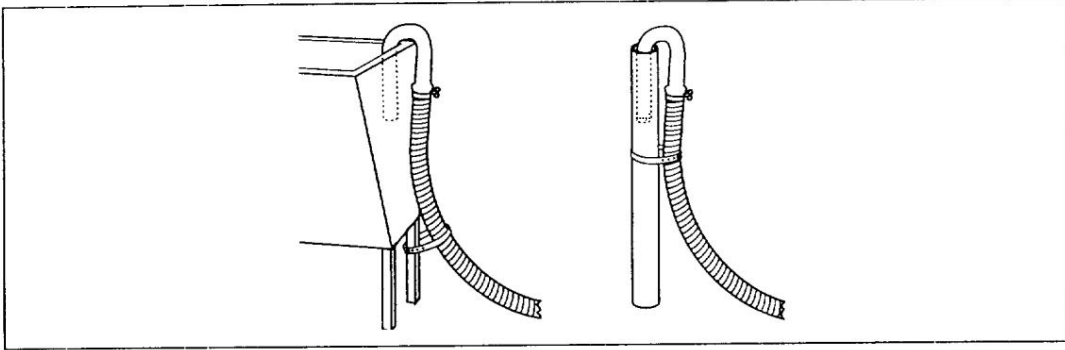


Tools Needed:

Parts Needed:

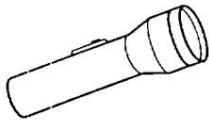


F SECURE DRAIN HOSE (p. 17)

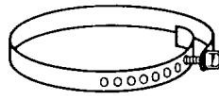


Tools Needed:

Parts Needed:

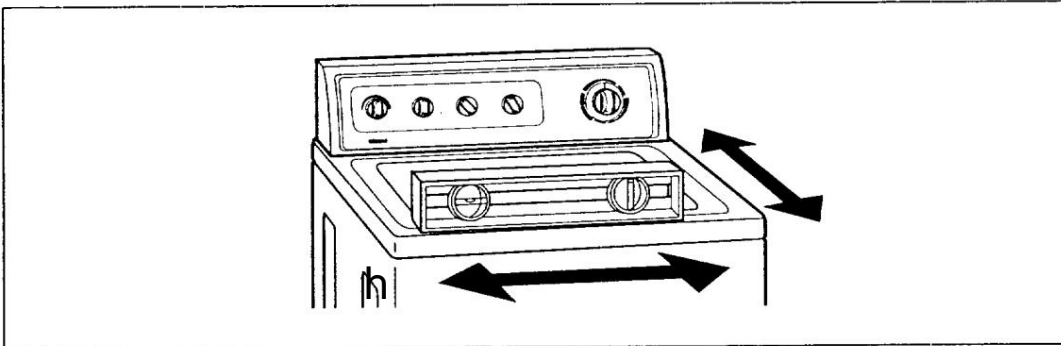


Flashlight (optional depending on installation)



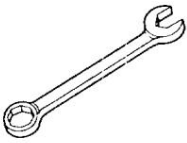
Strapping strap with fastener

G LEVEL WASHER (p. 18)

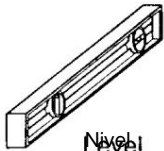


Tools Needed:

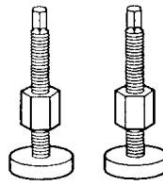
Parts Needed:



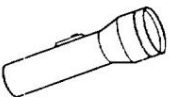
1/2 inch open-end wrench



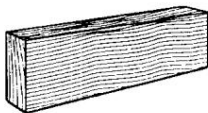
Level



2 front leveling legs with nuts



Flashlight (optional depending on installation)



Wood block


for your Benefit

Selecting the proper location for your washer will improve its performance and minimize concerns like washer walk or noise.

ELECTRICAL REQUIREMENTS

20 Volt, 60 Hz, AC only, 15 or 20 ampere fused electrical supply is required (Time delay fuse or circuit breaker is recommended). Connect to individual branch circuit.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3-prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Do not use these instructions if you are not a qualified electrician.

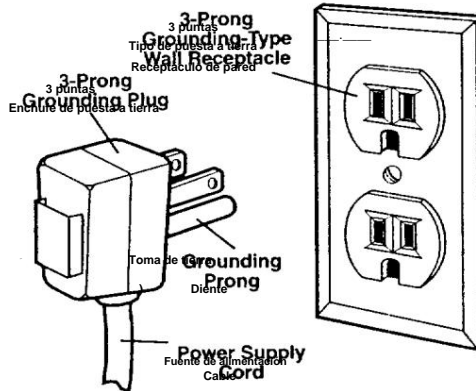
Failure to follow these instructions can result in death, fire, or electrical shock.

GROUNDING INSTRUCTIONS

WARNING: Improper connection of the equipment grounding conductor can result in electric shock. Check with a qualified electrician or serviceman whether the appliance is properly grounded. Do not modify the plug provided with the appliance — if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

Para su seguridad personal, esta lavadora debe conectarse a tierra. En caso de mal funcionamiento o avería, la conexión a tierra reducirá el riesgo de descarga eléctrica. Para reducir el riesgo de descarga eléctrica proporcionando un camino de menor resistencia para la corriente eléctrica.

This washer is equipped with a power supply cord having a 3-prong grounding plug. To minimize possible shock hazard, you must plug the power supply cord into a mating 3-prong grounding-type wall receptacle grounded in accordance with National Electrical Code (ANSI/NFPA 70) and all local codes and ordinances.

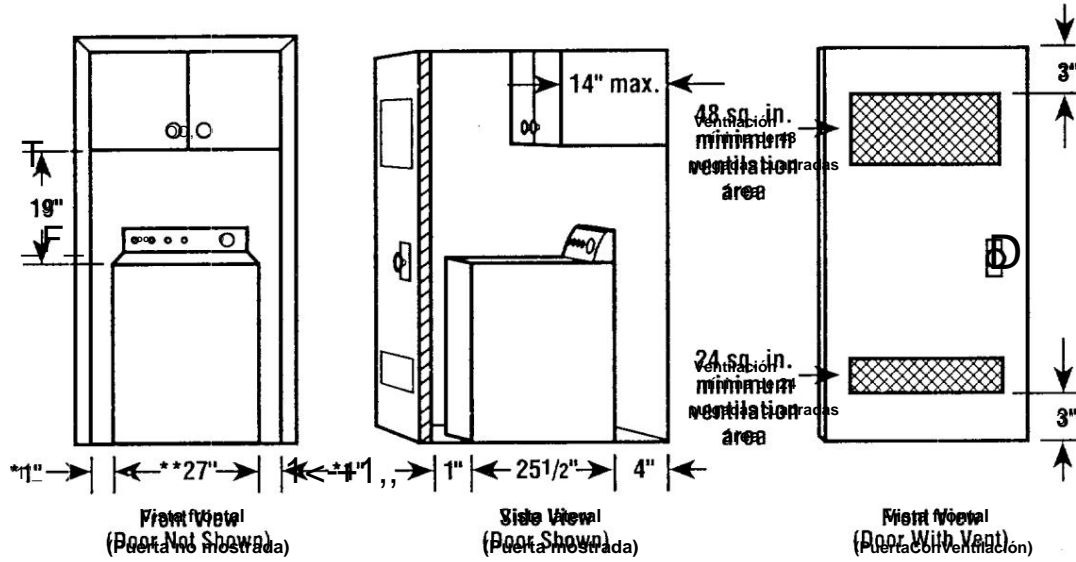


INSTALLATION

A. SELECT LOCATION FOR YOUR WASHER -

**RECESSED AREA/
CLOSET INSTALLATION INSTRUCTIONS**

This washer may be installed in a recessed area or closet.
Esta lavadora se puede instalar en un área empotrada o en un armario.



*Additional clearance for wall, door and floor moldings may be required.
Para reducir el ruido de la lavadora, se recomienda una distancia de 1 pulgada en los lados de la lavadora.
*Washer width can be 24" or 27" depending on model selected.

- The installation spacing is in inches and is the minimum allowable.
- Allow additional space if other appliances are to be installed in the area.
- If closet door is installed, the minimum air openings in top and bottom are required. Louvered doors with equivalent air openings in top and bottom are acceptable.

LAUNDRY TUB DRAIN SYSTEM

Check location where washer will be installed. This washer can be installed using one of three systems:

- Laundry tub drain system (below)
- Standpipe drain system (p. 12)
- Floor drain system (p. 12)

Do not store or operate washer at or below 32°F (some water may remain in washer). See page 30 for Winterizing Information.

Proper installation is your responsibility. Make sure you have everything necessary for correct installation including the following points:

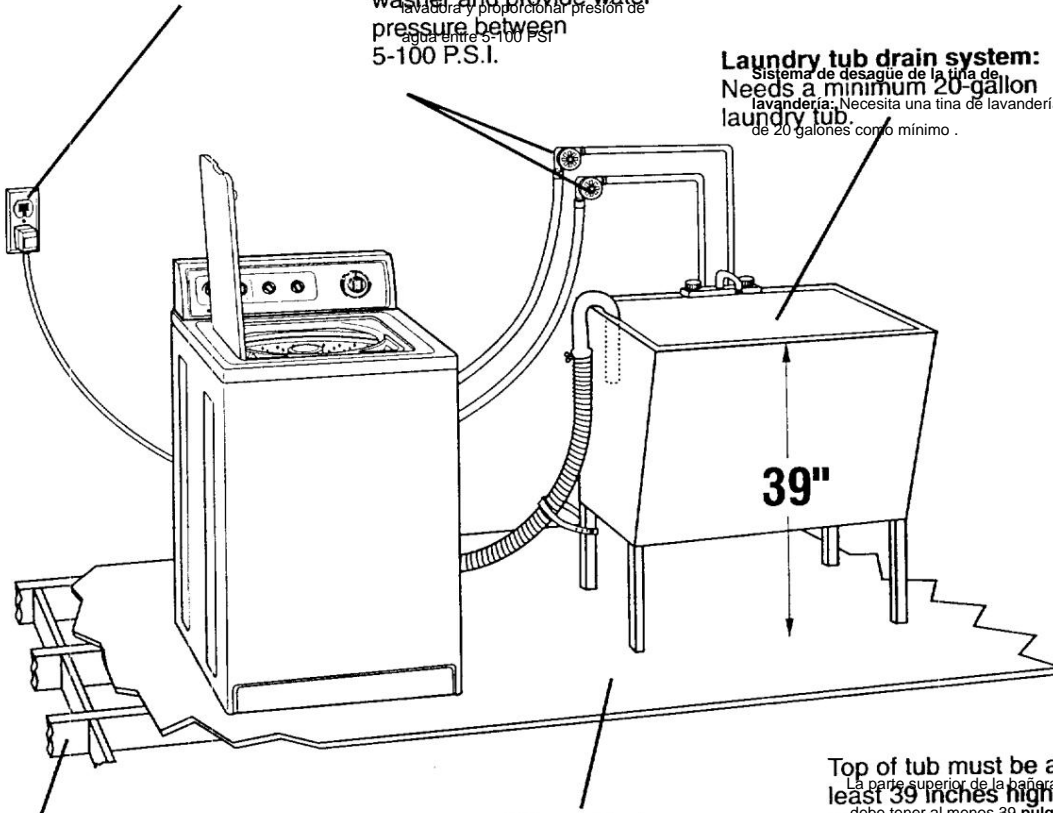
INSTALLATION

Grounded receptacle: Must be within 4 feet of where the power cord is attached to the back of the washer.

Hot and cold water faucets: Must be within 4 feet of the hot and cold water fill valves attached to the back of the washer and provide water pressure between 5-100 P.S.I.

Water heater: To get the best washing results, set water heater to deliver 140°F water to washer.

Laundry tub drain system: Needs a minimum 20-gallon laundry tub.

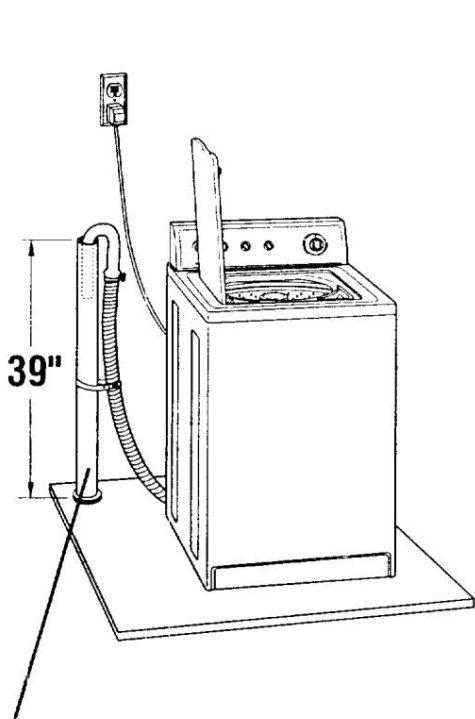


Support: Floor must be sturdy enough to support a total weight of 215 pounds (including washer, water, and load weight).

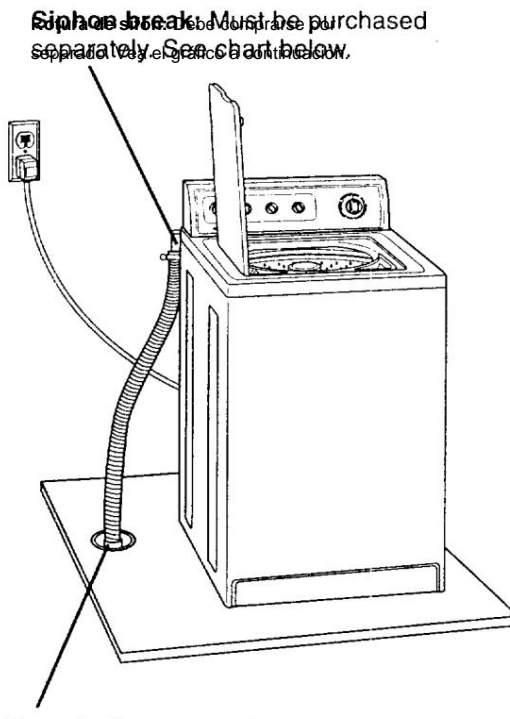
Level floor: Maximum allowable slope under entire washer - 1/4 inch.

Top of tub must be at least 39 inches high and no higher than 96 inches from bottom of washer.

ALTERNATE LOCATIONS – STANDPIPE AND FLOOR DRAIN SYSTEMS



Standpipe drain system: Needs a two-inch minimum diameter standpipe with minimum carryaway capacity of 17 gallons per minute. Top of standpipe must be at least 39 inches high and no higher than 96 inches from bottom of washer.



Siphon break: Must be purchased separately. See chart below.

Floor drain system: Requires a siphon break as shown below. Minimum carryaway capacity must be transported by drain pipe. Siphon break is required.

If you have:	You will need to buy:
Laundry tub or standpipe higher than 96 inches	Sump pump system (if not already available)
1 inch diameter standpipe	2 inch diameter to 1 inch diameter standpipe adapter, Part No. 3363920
Overhead sewer	Standard 20 gallon, 39 inch high drain tub or utility sink and sump pump (available from local plumbing suppliers)
Floor drain	Siphon break, Part No. 285320; additional drain hose, Part No. 3357090; and Connector Kit, Part No. 285442

Parts listed are available from your local Sears store or Sears Service Center.
Call 1-800-366-PART (1-800-366-7278).

B. REMOVE SHIPPING STRAP

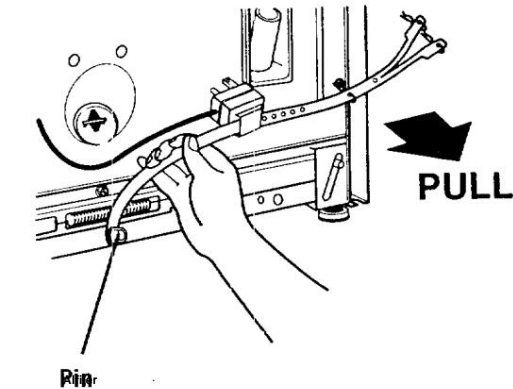
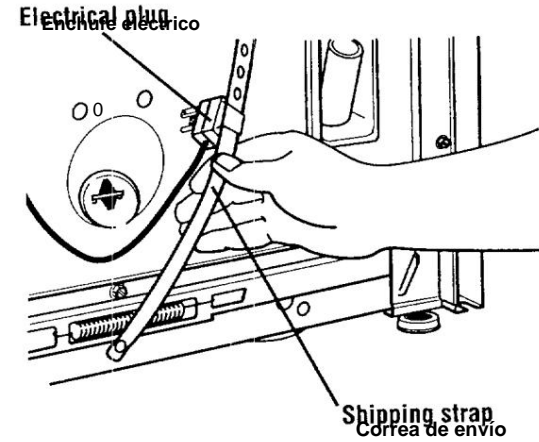
for your Benefit

Removing the shipping strap is necessary for smooth operation. If the shipping strap is not removed, the washer will make excessive noise.

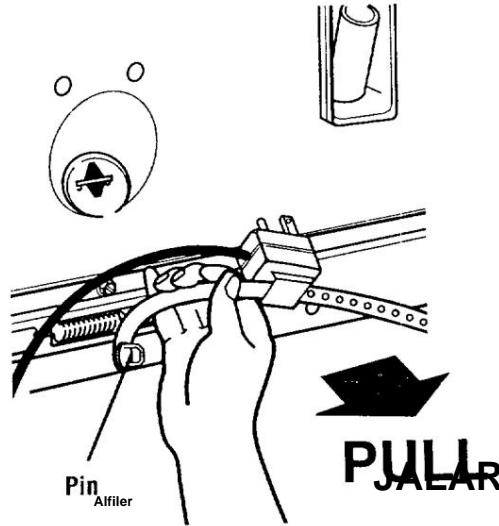
To prevent floor damage, set washer onto cardboard before moving across floor. Move washer close to its final location.

STEP 1. Read, then remove the label over the electrical plug and shipping strap.

STEP 2. Pull the yellow shipping strap completely out of the washer. There should be three cotter pins on the end of the shipping strap when it is pulled out of the washer. The electrical plug is attached to this shipping strap.

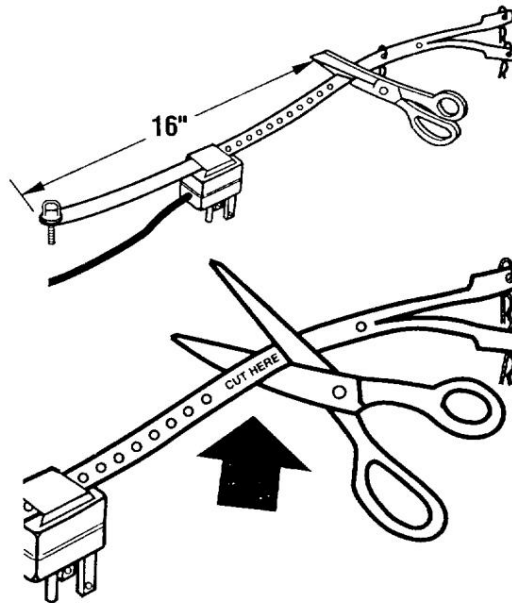


STEP 3. Pull firmly to remove the end of the shipping strap that remains pinned to the back of the washer. This will release the rear self-leveling legs.



INSTALLATION

STEP 4. Cut the shipping strap about 16 inches from plug end. Look for the words "CUT HERE" on the shipping strap from the electrical plug.



NOTE: For use in securing the drain hose, save the end of the shipping strap that does not have the three cotter pins. Discard the rest.

C. CONNECT DRAIN HOSE

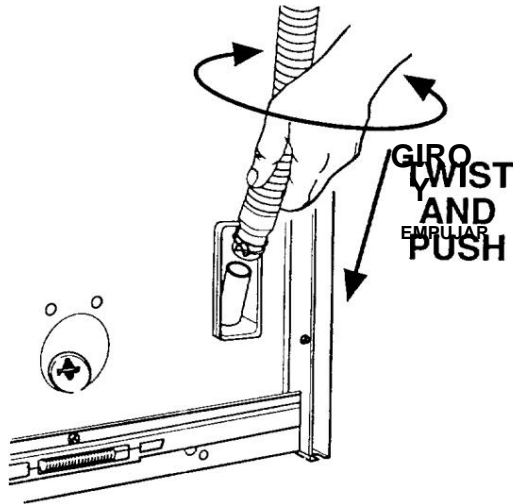
for your Benefit

Proper connection of the drain hose will protect your floors from damage due to water leakage.

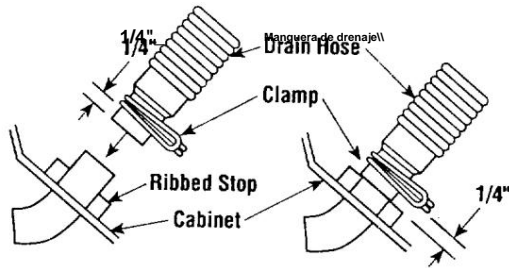
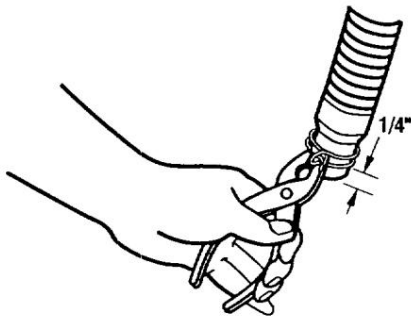
STEP 1 To prevent the drain hose from coming off or leaking, it must be installed as follows:

IMPORTANT: This procedure must be followed to ensure proper installation.

- a. Wet the inside of the straight end of the drain hose with tap water. **DO NOT USE ANY OTHER LUBRICANT.**
- b. Squeeze ends of silver double-wire clamp with pliers to open. Place clamp over the straight end of the drain hose 1/4 inch from the end.



c. Coloque la abrazadera sobre el área marcada "CLAMP". Release clamp.



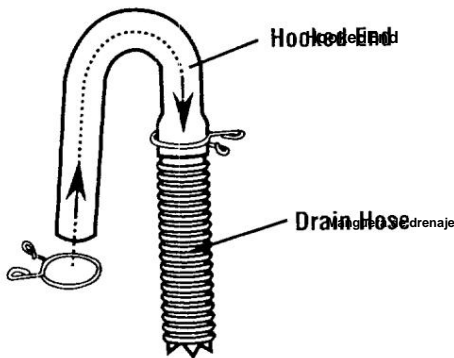
- c. **Open clamp.** Twist hose back and forth while pushing down onto drain connector at the bottom of the washer. Continue until hose makes contact with the ribbed stop on the cabinet.

If you have:	You will need to buy:
Drain hose that is too short	Drain hose, pieza n.º 388423 y kit de manguera, pieza n.º 285442
Drain hose that is too long	Kit de manguera, n.º de pieza 285442
A problem with lint clogging your drain	Protector de drenaje, n.º de pieza 367031

Parts listed are available for purchase at Sears Store or Sears Service Center. Call 1-800-368-PART (1-800-368-7278).

For standpipe or laundry tub drain systems:

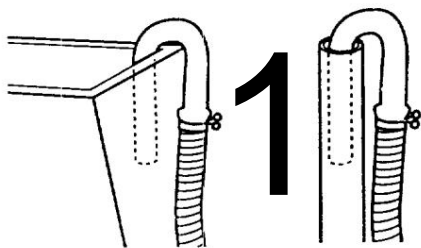
STEP 2. Open yellow single-wire clamp with pliers and slide over hooked end of drain hose to secure the rubber and corrugated sections together.



STEP 3. Put the hooked end of drain hose into laundry tub or standpipe. Check for proper length of drain hose. Rotate hook to eliminate kinks.

To prevent drain water from going back into the washer:

- Do not straighten hooked end of drain hose and force excess drain hose into standpipe.
- Do not lay excess drain hose in bottom of laundry tub.



D. CONNECT INLET HOSES TO WASHER LAVADORA

for your Benefit

Proper connection of your inlet hoses will allow hot and cold water to enter your washer properly. It also helps prevent water damage due to leaks.

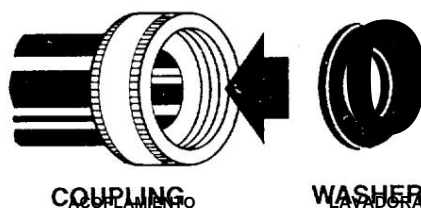
! WARNING

Slip and Fall Hazard
Use new water inlet hoses. Failure to do so can result in injury or broken bones.

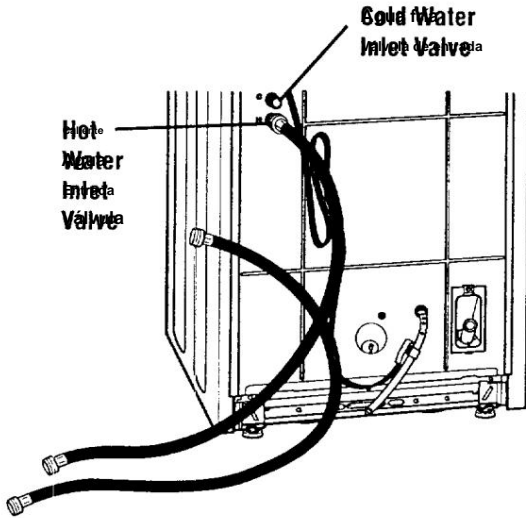
INSTALLATION

NOTE: Replace inlet hoses after five years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found. When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

STEP 1. Insert one new flat washer (from the parts bag) into each end of the inlet hoses. Check that washers are firmly seated in couplings.



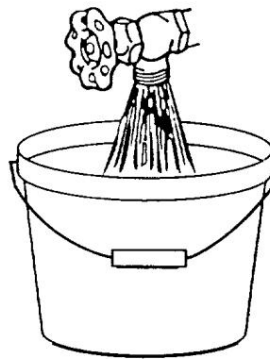
STEP 2: Attach the hose with the red coupling to the hot water (bottom) inlet valve. Attaching the red coupling first makes it easier to connect. Use the connection with pliers. Screw on coupling by hand. Make an additional two-thirds turn with pliers to tighten the coupling. **DO NOT OVERTIGHTEN;** this could damage the valves.



STEP 3: Attach the hose with the blue coupling to the cold water (top) inlet valve. Screw on coupling by hand. Make an additional two-thirds turn with pliers to tighten the coupling. **DO NOT OVERTIGHTEN;** this could damage valves.

E. CONNECT INLET HOSES TO WATER FAUCETS

STEP 1: Make sure washer basket is empty. Run water through both faucets into a bucket or laundry tub to get rid of particles in the water lines that might clog hoses. Determine which faucet is hot and which is cold. Mark the hot water faucet.



STEP 2: Attach the hose with the red coupling to the hot water faucet. Screw on coupling by hand. Make an additional two-thirds turn with pliers to tighten the coupling. **DO NOT OVERTIGHTEN;** this could damage the coupling.

STEP 3: Attach the hose with the blue coupling to the cold water faucet. Screw on coupling to faucet by hand. Make an additional two-thirds turn with pliers to tighten the coupling. **DO NOT OVERTIGHTEN;** this could damage the coupling.

STEP 4: Turn on water faucets and check for leaks. A small amount of water may enter the washer. You will drain this later.

If you have: Si tienes:	You will need to buy: Necesitarás comprar:
Water faucets beyond the reach of water fill hoses Grifos de agua fuera del alcance de las mangueras de llenado de agua	2 longer water fill hoses: 6 ft. hoses, Part No. 763174 or 10 ft. hoses, Part No. 950008

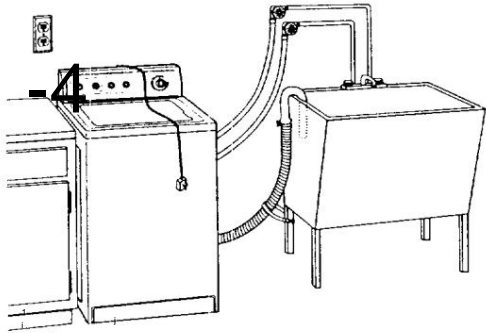
Parts listed are available from your local Sears store or Sears Service Center.
Call 1-800-366-PART (1-800-366-7278).

F. SECURE DRAIN HOSE

for your Benefit

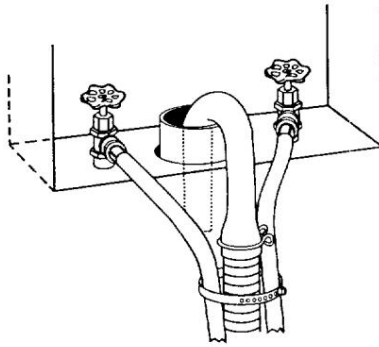
Securing the drain hose properly will protect your floors from damage due to water leakage.

STEP 1. Move the washer to its final location.

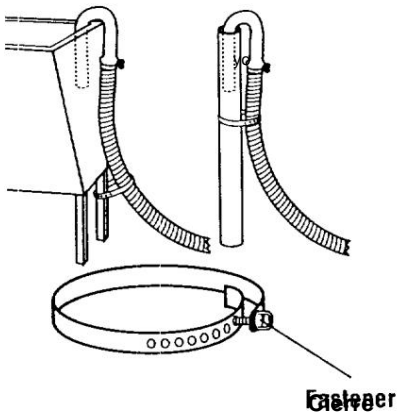


If the water faucets and drain standpipe are recessed, but hooked end of drain hose in standpipe. Tightly wrap the shipping strap around the drain hose and water inlet hoses (not the handles or stems). Push fastener into the nearest hole in the shipping strap.

INSTALLATION



STEP 2. Use the shipping strap you cut and removed (without the three cotter pins) and tightly wrap it around the drain hose and laundry tub or standpipe. Push fastener into the nearest hole in the shipping strap.



G. LEVEL WASHER

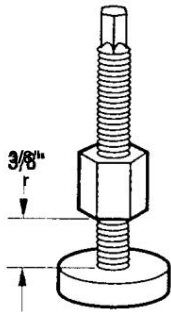
for your Benefit

Leveling your washer properly prevents excessive noise and vibration.

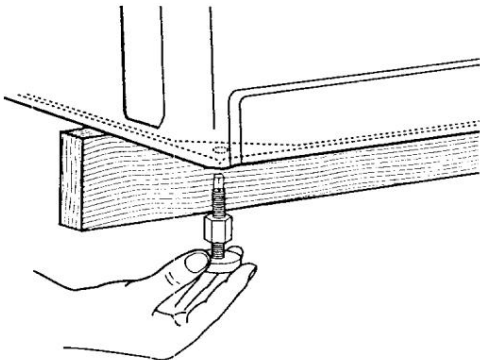
To install front legs:

STEP 1 Tilt the front of washer up (about 4 inches). Use a wood block or another object that will support the weight of the washer. If washer was placed against a wall, move the washer out slightly before tipping it up.

STEP 2 With one of the legs in hand, screw lock nut onto leg 3/8" from top of leg base. This is the recommended initial setting.



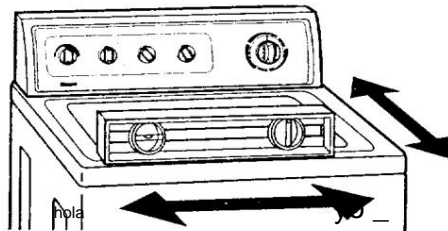
STEP 3 Screw leg into washer base by hand until nut reaches washer base. Repeat for other leg.



STEP 4 Tilt washer backward until front of washer is off the wood block. Remove wood block. Gently lower washer to floor.

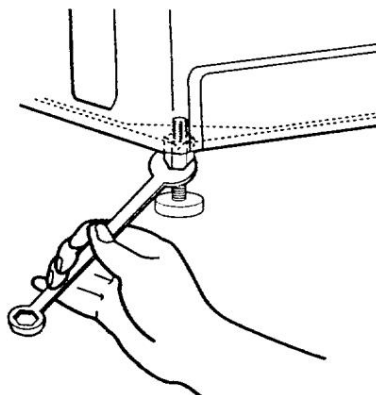
STEP 5 Move washer to its final location.

STEP 6 Tilt washer forward until rear of washer is at least 3/16" from floor. You may hear the self-adjusting rear legs click into place. Move washer to floor. Check levelness of the washer by placing a level on top of the washer, first side-to-side, then front-to-back.



STEP 7 If washer is not level, prop up the front of the washer and adjust the legs up or down as necessary to level washer and reset self-adjusting rear legs (as in Step 6). Repeat Step 7 until the washer is level.

STEP 8 When washer is in its final location and level, use a 3/8" inch open-end wrench to turn nuts on front legs tightly against washer cabinet. If nuts are not tight against washer cabinet, the washer may vibrate.



REVIEW INSTALLATION

for your Benefit

Take a few minutes to complete this checklist. It will help assure you that you have a proper installation and increase your satisfaction with your Kenmore washer.

INSTALLATION

- Check electrical requirements.**
 Be sure you have correct electrical supply and recommended grounding method.
- Check that you have:**
 - All the tools you started with.
 - Removed all packaging materials.
 - Removed shipping strap with three cotter pins.
 - Installed all parts listed on pages 6-8.

- Check that:**
 - The washer is level.
 - The nuts on the front legs are tight.
- Check that the water faucets are turned on.**

FINAL STEPS

- Plug power supply cord into grounded outlet.**
- Remove the blue protective film on the console and any tape remaining on washer.**
- Take a few minutes and read the Operating Instructions (pages 20-27) to fully understand your new washer. Then, start the washer and allow it to complete the NORMAL Cycle.**

OPERATING YOUR WASHER

for your Benefit

To get the maximum cleaning and fabric care from your washer, please read and follow these instructions.

NOTE: The drawings in this section show the basic features of all models covered by this manual. Refer to the supplied "Feature Sheet" for your washer's particular features.

⚠ WARNING



Explosion Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Failure to follow these instructions can result in death, explosion, or fire.

STARTING WASHER

STEP 1: Add measured detergent directly into washer basket. Do not place a load of soiled clothes in the washer.

STEP 2 (OPTIONAL STEP): If desired, add measured liquid chlorine bleach to the liquid bleach dispenser (if available); (see page 25).

STEP 3 (OPTIONAL STEP): If desired, add measured liquid fabric softener to the fabric softener dispenser (if available); (see page 26).

STEP 4: Close washer lid.

STEP 5: Set WATER LEVEL Control **A** based on the size of your wash load.

STEP 6: Set the WATER TEMPERATURE Control **B**.

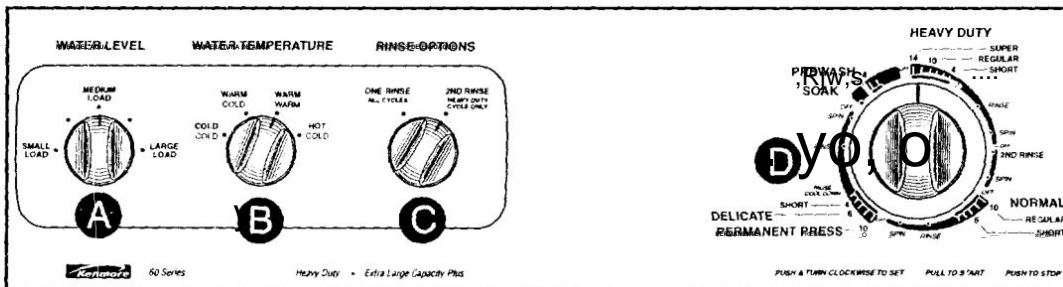
STEP 7: Set RINSE OPTIONS Control (if available); **C** (see page 23).

STEP 8: Push the Cycle Selector Control (Timer) Knob **D** and turn to the right. Set cycle and time according to the type of fabric in the load (see page 22).

STEP 9: Push the Cycle Selector Control (Timer) Knob **D** until the dial will rotate. As the cycle progresses, the knob will not rotate.

STOPPING/RESTARTING WASHER

- To stop the washer at any time, push the Cycle Selector Control (Timer) Knob in.
- Turn the knob out to restart.



SET WATER LEVEL CONTROL

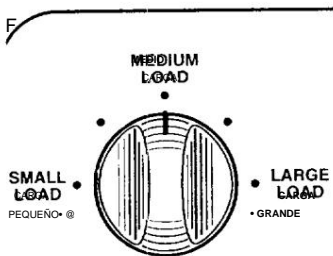
for your Benefit

This control gives you the flexibility to save water when washing small loads.

Your washer lets you select a water setting based on the size of your wash load.

- For normal loads, start with the **MEDIUM LOAD** setting. Adjust up or down depending on your load. Clothes should move freely and roll toward the agitator.
- To change to a higher water level setting after the washer has started to agitate, turn the knob to the desired new setting.

WATER LEVEL



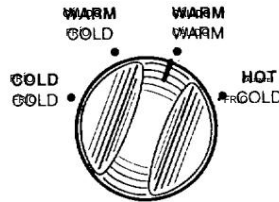
SET WATER TEMPERATURE CONTROL

Your washer lets you select a wash and rinse water temperature setting based on the type of load you are washing.

Some washers allow you to select warm rinses:

- Using warm rinse water will leave loads drier after the spin cycle than if you use cold rinse water. However, warm rinses may increase wrinkling when line drying.
- In cold climates, warm rinse water also provides a more comfortable temperature for handling the wash load.

WATER TEMPERATURE



OPERATION

SELECTING WATER TEMPERATURES

Wash Water Temperature	Suggested Fabrics	Comments
HOT 130°F or above	<ul style="list-style-type: none"> Sturdy whites/coloreds Diapers 	<ul style="list-style-type: none"> Best cleaning for heavily soiled items Removes oils, perspiration, greasy soils, and stains Prevents graying or yellowing
WARM 90°-110°F	<ul style="list-style-type: none"> Dark or colorfast colors Permanent press items Nylon, polyester, acrylics, silks, woolens Knits/delicate fabrics 	<ul style="list-style-type: none"> Best for moderately soiled to lightly soiled items Save for most delicate finishes Less fading and dye bleeding Reduces wrinkling
COLD 70°-90°F	<ul style="list-style-type: none"> Extra sensitive colors Non-colorfast items Hand washables 	<ul style="list-style-type: none"> Best for very lightly soiled items Saves hot water

In wash water temperatures colder than 70°F, detergents do not dissolve well. Also, soils may be difficult to remove. Some fabrics may retain wrinkles and have increased pilling - the formation of small lint-like balls on the surface of garments. Pilling is the natural result of wearing and washing of garments.

SETTING YOUR CYCLE

SELECTOR (TIMER) CONTROL

Use this control to choose the agitation time and to start the washer. Each cycle is designed with the wash and spin speeds that are appropriate for the fabrics and soil levels in your wash load.

- For heavy soil and sturdy fabrics use the full time (SUPER or REGULAR if indicated).
- For light soil and delicate fabrics use less time (SHORT if indicated).

NOTE: Do not wash garments labeled HAND WASH in your washer. Garments that are labeled Hand Wash have:

- A fiber or construction that is sensitive to agitation.
 - Sensitive dyes that may bleed.
- Follow care label directions for drying. Items that may shrink should be dried flat. Block these items by gently stretching to original measurements. Woolens tend to shrink more the first time they are washed.

PERMANENT PRESS

You can select up to 10 minutes of wash time.

DELICATE

Use this cycle to get up to 6 minutes of wash time for lingerie and loosely knit items.

for your Benefit

The PERMANENT PRESS/DELICATE Cycles include a load cooling process that reduces wrinkling compared to other cycles.

- Wash combines slow speed agitation for gentle soil removal and slow spin speeds to reduce wrinkling.

NOTE: When the timer reaches PAUSE, the washer will drain and pause for no more than two minutes while some of the wash water is drained and replaced with rinse water.

NORMAL

Use this cycle to get up to 10 minutes of wash time for normally soiled cottons and linens.

- Wash combines fast and slow speed agitation with fast spin speeds to shorten drying time.
- Selecting REGULAR gives you fast agitation speeds initially, then the washer steps down to a slow agitation speed.
- Selecting SHORT gives you slow agitation speed.

HEAVY DUTY

Use this cycle to get up to 14 minutes of wash time for sturdy or heavily soiled loads.

- Wash combines fast speed agitation and fast spin speeds.

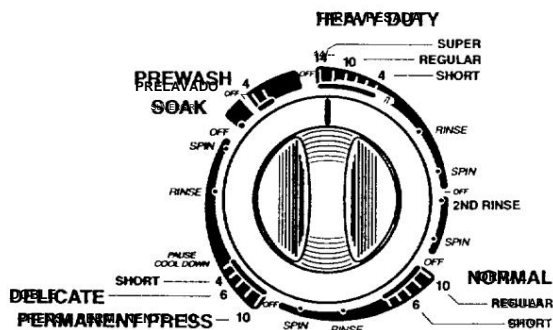
PREWASH (on some models)

Use this cycle to get up to 4 minutes of agitation to help remove heavy soils and stains that need pretreatment. PREWASH Cycle should be followed by a HEAVY DUTY, NORMAL, PERMANENT PRESS or DELICATE Cycle with additional detergent.

SOAK (on some models)

SOAK Cycle features 4 minutes of agitation followed by an unlimited soak time to help remove heavy soils and stains that need pretreatment. You will need to reset the washer to a SPIN setting to remove water. SOAK Cycle should be followed by a HEAVY DUTY, NORMAL, PERMANENT PRESS or PREWASH Cycle with additional detergent.

NOTE: We do not recommend hot water for soaking. It may set some stains.



AUTOMATIC 2ND RINSE

for your Benefit

A second rinse will remove more detergent residue. It is especially beneficial if extra detergent has been used to remove heavy soils.

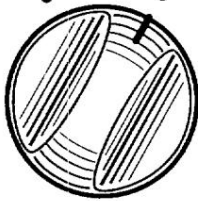
Washers with RINSE OPTIONS Control allow you to automatically add a second rinse to the HEAVY DUTY Cycle.

Simply set the RINSE OPTIONS Control on 2ND RINSE before you start the washer. You won't have to come back to select a second rinse.

RINSE OPTIONS

ONE RINSE
TABLE CLOTHES

2ND RINSE
HEAVY DUTY
SOXLES ONLY



MANUAL RINSE AND SPIN

When using extra detergent for heavily soiled clothes, washing special care items, you may find an extra rinse and spin is needed.

STEP 1. Set WATER LEVEL Control.

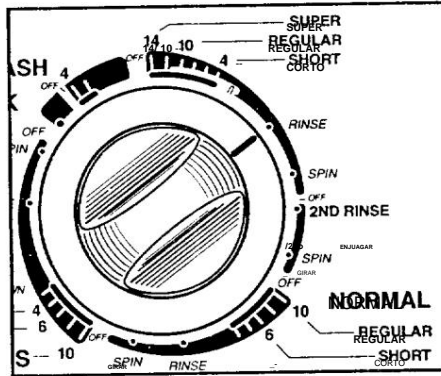
STEP 2. Set WATER TEMPERATURE Control.

STEP 3. Set RINSE OPTIONS Control (if available) to ONE RINSE.

STEP 4. Set the Cycle Selector Control (Timer) Knob to a RINSE setting:

- For fast agitation and spin, use the HEAVY DUTY Cycle.
- For slow agitation and spin, use the PERMANENT PRESS Cycle.
- For slow agitation and fast spin, use the NORMAL Cycle.

STEP 5. Pull the Cycle Selector Control (Timer) Knob out to start washer.



OPERATION

SPIN ONLY

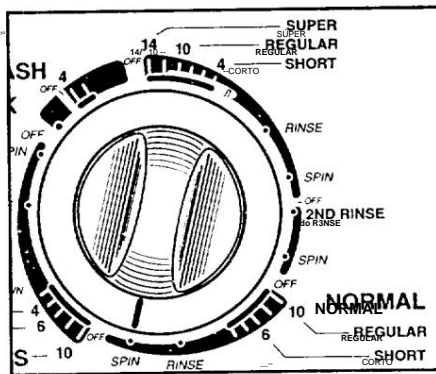
A drain and spin may help shorten drying times for heavy fabrics or special-care items by removing excess water.

STEP 1. Set RINSE OPTIONS Control (if available) to ONE RINSE.

STEP 2. Set the Cycle Selector Control (Timer) Knob to a SPIN setting:

- For fast spin, use the NORMAL Cycle.
- For slow spin, use the PERMANENT PRESS Cycle.

STEP 3. Pull the Cycle Selector Control (Timer) Knob out to start washer.

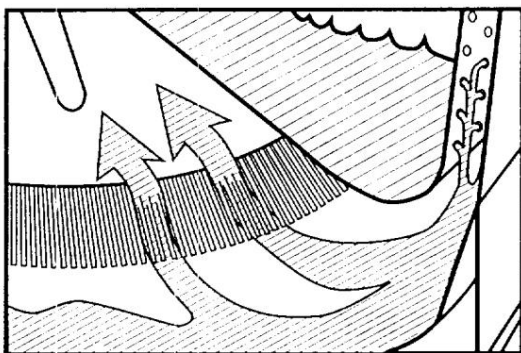


SELF-CLEANING LINT FILTER

for your Benefit

Lint is filtered from the load automatically, there's no messy cleanup.

Your washer has a self-cleaning filter that traps lint from the water while the washer is washing and deep rinsing the laundry. The trapped lint is flushed down the drain automatically. You don't have to clean the filter.

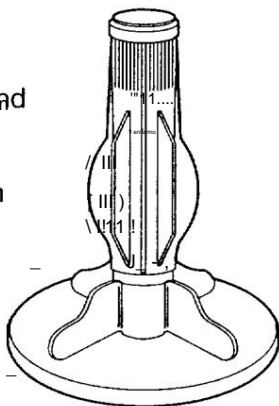


AGITATORS

Your Kenmore washer will have one of the agitators shown on this page.

STRAIGHT VANE AGITATOR

This agitator is found in Kenmore extra-large capacity washers. Its design is well suited to handle your everyday loads.



cargas diarias.

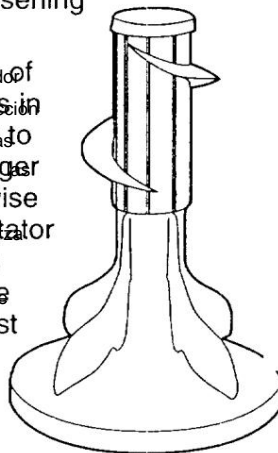
DUAL ACTION™ AGITATOR

for your Benefit

The Kenmore DUAL ACTION™ Agitator gives you flexible fabric care for even your largest loads.

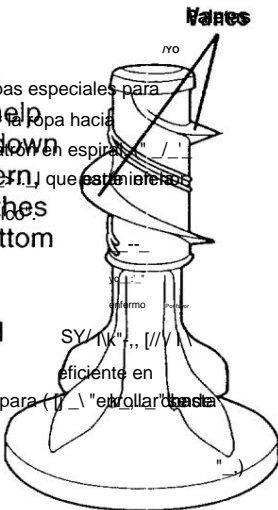
The best cleaning action in your washer takes place at the bottom where the agitator vanes move back and forth to flex the fabric, loosening the soil.

The upper portion of the agitator moves in only one direction to help you wash larger loads. The clockwise rotation of the agitator forces the clothes on top down to the bottom where most of the cleaning action takes place.



DOUBLE ROLL-OVER DUAL ACTION™ AGITATOR

This agitator operates identically to the DUAL ACTION™ Agitator and adds special vanes to help push the clothes down in a spiraling pattern, displacing the clothes that are on the bottom with a "roll-over" motion. These uniquely designed vanes are more efficient in getting the clothes to "roll" down to where they are cleaned.



UNDERSTANDING NORMAL WASHER SOUNDS

Yes, it is normal for your washer to make sounds that you or your family may not be familiar with. Because the sounds are different from what you expect, you may be concerned about them.

The following describes some of the normal sounds you may hear, and what causes them.

During Washing

When you select a small load size setting for a small wash load, your washer has a lower water level. With this lower water level, it is possible to hear a clicking sound from the upper portion of the agitator.

During Drain

The rate that water is drained from your washer depends on your installation. If water is drained quickly from the washer, you may hear air being pulled through the pump. This happens during the end of draining.

After Drain and Before Spin

When the cycle changes from draining to spinning, you may hear a noise as the gears shift.

USING THE LIQUID CHLORINE BLEACH DISPENSER (some models)

for your Benefit

Automatically dilutes bleach to ensure the cleanest and brightest loads.

Always measure liquid chlorine bleach.

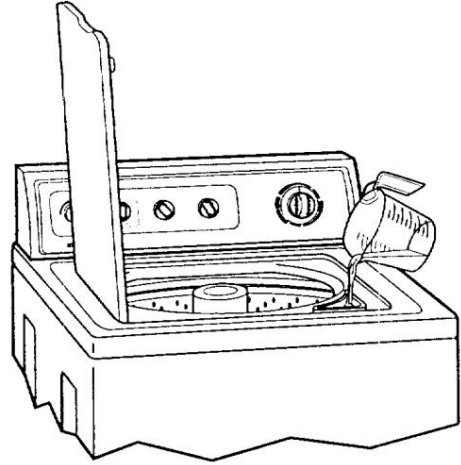
Use a measuring cup, do not guess.

Do not pour directly from bottle. Never use more than 1 cup for a full load.

Use less with smaller loads. Follow manufacturer's directions for safe use.

A cup with a pouring spout will help you avoid spilling.

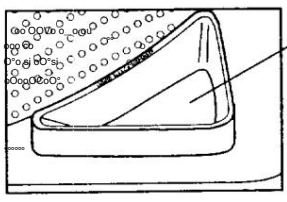
OPERATION



After loading the washer, pour measured liquid chlorine bleach carefully into the dispenser.

- Do not let bleach splash, drip, or run down into washer basket. Undiluted bleach will damage any fabric it touches.
- Start the washer. Bleach will be diluted automatically before it comes in contact with the wash load.

NOTE: Do not use this dispenser to add powdered chlorine or color-safe bleach to your wash load. The dispenser is for liquid chlorine bleach only.

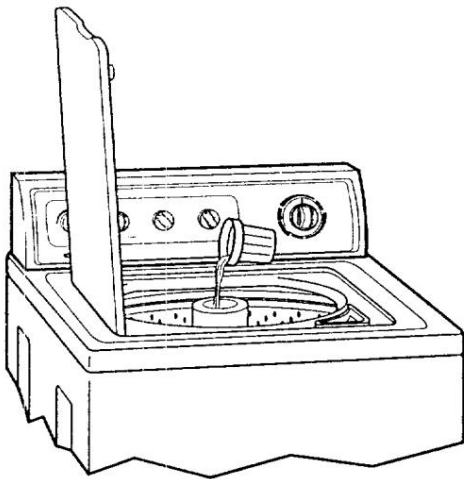


Liquid chlorine bleach dispenser

USING THE LIQUID FABRIC SOFTENER DISPENSER (signes models)

Before loading the washer, measure and add the recommended amount of fabric softener into the dispenser. Follow manufacturer's directions.

NOTE: Pouring too much fabric softener into the dispenser will cause the fabric softener to dispense instantly into the tub due to siphoning action. This instant "dump" could damage fabrics and will make it appear that your dispenser is not working correctly.



- Add warm water to fill the dispenser until the water has crossed opening at the bottom of the funnel shaped portion of the dispenser.
- Fabric softener is dispensed into the first deep rinse water automatically.

NOTE: Fabric softeners are not compatible with detergents. This dispenser should never be used in the PREWASH Cycle since it would dispense fabric softener into a wash load that has not been rinsed. Undiluted fabric softener spilled on fabric may result in spots that look like oil stains.

If you ever see your dispenser this way by mistake, rewash the load with extra detergent to remove these deposits.

To Remove the Fabric Softener Dispenser for Cleaning

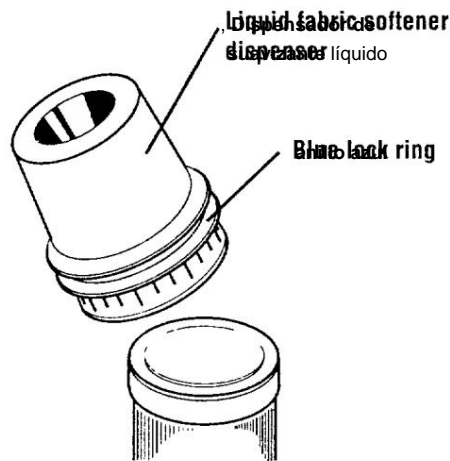
STEP 1: Release the blue lock ring, then remove dispenser from agitator by pulling up.

STEP 2: Flush the dispenser with warm water.

To Replace the Fabric Softener Dispenser

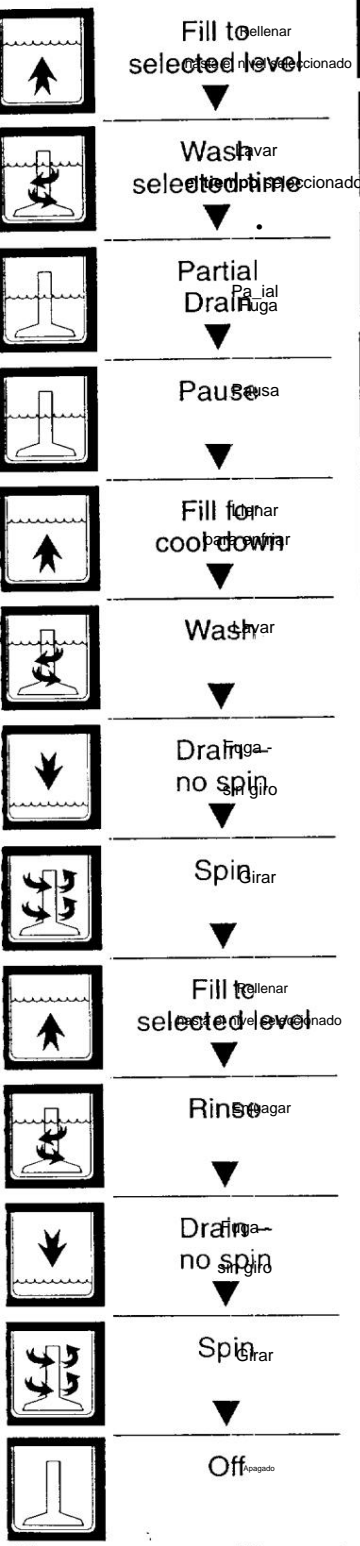
STEP 1: Before the blue lock ring is pulled up and starting at an angle (see illustration), push the bottom of the dispenser down on the agitator top.

STEP 2: When the dispenser is seated on the agitator, push the blue lock ring down until it snaps in place. It must fit tightly.

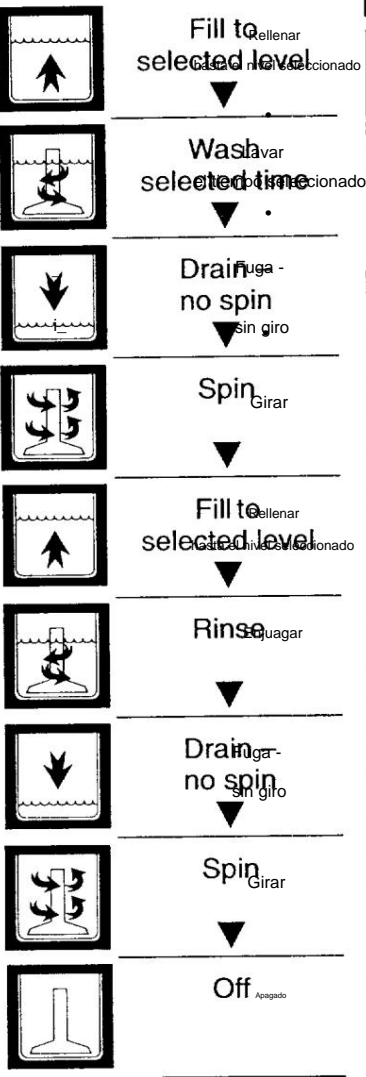


UNDERSTANDING WHAT HAPPENS IN EACH CYCLE

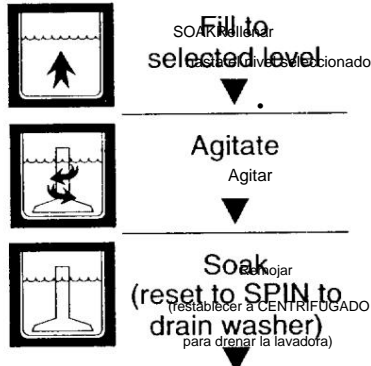
PERMANENT PRESS/ DELICATE



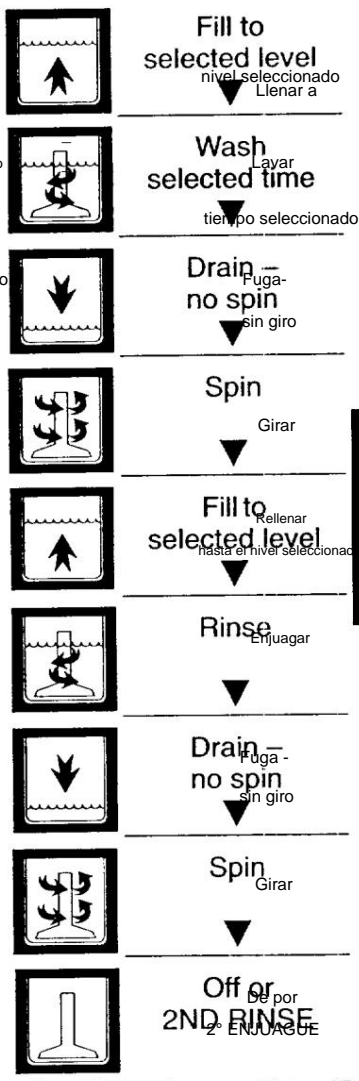
NORMAL



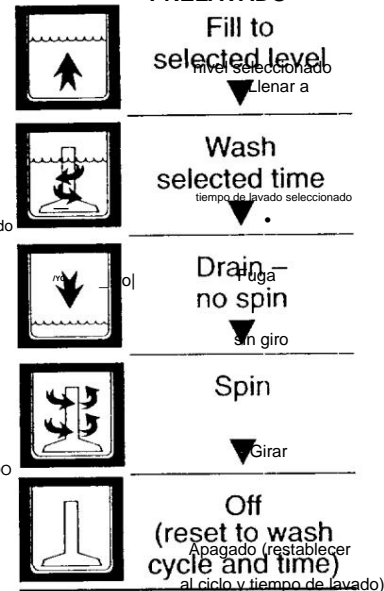
SOAK



HEAVY DUTY



PREWASH



OPERATION

LAUNDRY TIPS

PREPARE CLOTHES FOR WASHING

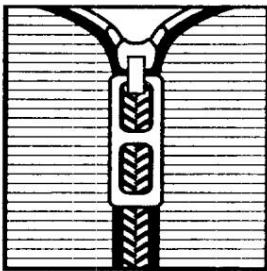
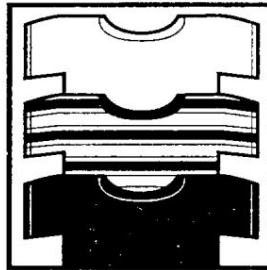
for your Benefit

Follow these recommendations to help you prolong the life of your garments.

- Close zippers, snaps, and hooks to avoid snagging other items. Remove pins, buckles, and other hard objects to avoid scratching the washer interior. Remove non-washable trim and ornaments.
- Empty pockets and turn them inside out.
- Turn down cuffs, brush away lint and dirt.
- Turn synthetic knits inside out to avoid pilling.
- Tie strings and sashes so they will not tangle.
- Mend tears, frays, loose hems, and seams.
- Treat spots and stains.
- Stained or wet garments should be washed promptly for best results.

SORTING

- Separate heavily soiled items from lightly soiled ones, even if they would normally be washed together. Separate lint givers (towels, chenille) from lint takers (corduroy, synthetics, permanent press). When possible, turn lint givers inside out.
- Separate dark colors from light colors, or do fast items from non-colorfast items.
- Sort by fabric and construction (sturdy cottons, knits, delicate items).



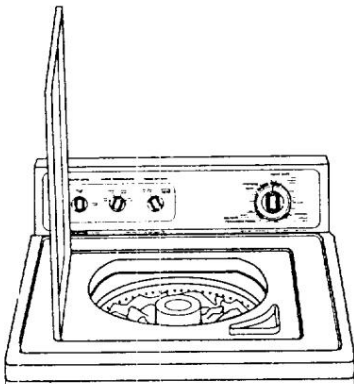
MAINTENANCE

LOADING

for your Benefit

Proper loading of your washer contributes to proper cleaning and fabric care and reduces machine noise.

- Drop items into washer loosely. Fill to the top of the basket (top row of holes). Do not pack items around the agitator. Items should move easily through wash water for best cleaning and wrinkle-free results. Items should sink and reappear later.
- Load washer properly and select correct water level setting. Overloading or packing the machine and selecting a setting too small for the wash load can:
 - cause poor cleaning
 - increase wrinkling
 - create excessive lint
 - wear out items faster (because of pilling)
- Load by the amount of space items take up, not by their weight.
- Mix large and small items in each load. Load evenly to maintain washer balance. An off-balance load can make the washer vibrate during spin.
- Use a higher water level setting to reduce wrinkling with permanent press clothes and some synthetic knits. These items should have more water than heavy items (towels, jeans).
- Reduce wash time by using a lower water level setting. Loads with only a few small items need less wash time.



LOADING SUGGESTIONS

For these suggested full-sized loads, set the WATER LEVEL Selector to the highest water level setting.

SUPER CAPACITY PLUS WASHERS		
Heavy Work Clothes	Towels	Mixed Load
4 jeans 4 vaqueros	10 bath towels 10 toallas de baño	3 sheets (1 king, 2 twin) 3 sabanas
4 workpants 4 pantalones de trabajo	10 hand towels 10 toallas de mano	4 pillowcases 4 fundas de almohada
4 workshirts 4 camisas de trabajo	14 wash cloths 14 paños de lavado	3 shirts 3 camisas
2 sweatshirts 2 sudaderas		3 blouses 3 blusas
2 sweatpants 2 pantalones deportivos		9 T-shirts 9 camisetas
		9 shorts 9 pantalones cortos
		10 handkerchiefs 10 pañuelos

SUREB CAPACITY WASHERS		
Heavy Work Clothes	Towels	Mixed Load
4 jeans 4 vaqueros	9 bath towels 9 toallas de baño	3 sheets (1 king, 2 twin) 3 sabanas
4 workpants 4 pantalones de trabajo	9 hand towels 9 toallas de mano	4 pillowcases 4 fundas de almohada
2 workshirts 2 camisas de trabajo	10 wash cloths 10 paños de lavado	2 shirts 2 camisas
1 sweatshirt 1 sudadera		2 blouses 2 blusas
1 sweatpants 1 pantalón de chándal		8 T-shirts 8 camisetas
		8 shorts 8 pantalones cortos
		8 handkerchiefs 8 pañuelos

LAUNDRY TIPS

EXTRA LARGE CAPACITY PLUS WASHERS		
Heavy Work Clothes	Towels	Mixed Load
3 jeans 3 vaqueros	7 bath towels 7 toallas de baño	2 sheets (1 king, 1 twin) 2 sabanas
3 workpants 3 pantalones de trabajo	8 hand towels 8 toallas de mano	2 pillowcases 2 fundas de almohada
2 workshirts 2 camisas de trabajo	9 wash cloths 9 paños de lavado	2 shirts 2 camisas
1 sweatshirt 1 sudadera		2 blouses 2 blusas
1 sweatpants 1 pantalón de chándal		6 T-shirts 6 camisetas
		5 shorts 5 cortos
		6 handkerchiefs 6 pañuelos

EXTRA LARGE CAPACITY WASHERS		
Heavy Work Clothes	Towels	Mixed Load
2 jeans 2 vaqueros	6 bath towels 6 toallas de baño	2 sheets (1 king, 1 twin) 2 sabanas
2 workpants 2 pantalones de trabajo	6 hand towels 6 toallas de mano	2 pillowcases 2 fundas de almohada
2 workshirts 2 camisas de trabajo	8 wash cloths 8 paños de lavado	1 shirt 1 camisa
1 sweatshirt 1 sudadera		1 blouse 1 blusa
1 sweatpants 1 pantalón de chándal		4 T-shirts 4 camisetas
		5 shorts 5 pantalones cortos
		6 handkerchiefs 6 pañuelos

CARING FOR YOUR WASHER

CLEANING YOUR WASHER

Proper care of your washer can extend its life. This section explains how to care for your washer properly and safely.

Exterior

Wipe off detergent, bleach, and other spills with a soft, damp cloth or sponge as they occur. Clean the exterior panel inside of the washer to keep it looking like new.

Do not put sharp or metal objects in your washer. They can damage the finish. Remove all pockets, keys, coins, money, belts, nuts, etc. Do not lay these objects on your washer after emptying pockets.

Interior

Clean interior with 1 cup of chlorine bleach mixed with 2 cups of detergent. Run washer through a complete cycle using hot water. Repeat process if necessary.

NOTE: Remove hard water deposits using only cleaners labeled as washer safe.

WATER INLET HOSES

Replace inlet hoses after five years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, outer wear, or leaks are found. When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

WINTER STORAGE OR MOVING CARE

Install and store your washer where it will not freeze. Because some water may stay in the hoses, freezing can damage your washer. Before storing or moving your washer during freezing weather, winterize it.

To winterize washer:

1. Close both hot and cold water faucets.
2. Disconnect and drain water inlet hoses.
3. Put 1 quart of RV-type antifreeze in the basket.
4. Run washer on a SFIN setting for 60 to 90 seconds to mix the antifreeze and water. Some of the mixture will pump out while the washer spins.
5. Unplug the power supply cord.

To use washer again:

1. Flush water pipes and hoses.
2. Reconnect water inlet hoses.
3. Turn on both water faucets.
4. Reconnect power supply cord.
5. Run the washer through a complete cycle with 1 cup of detergent to clean out antifreeze.

NON-USE OR VACATION CARE

Operate your washer only when you are at home. If you will be on vacation or not using your washer for an extended period of time, you should:

- Unplug the power supply cord or turn off electrical power to the washer.
- Turn off the water supply to the washer. This helps avoid accidental flooding (due to a water pressure surge) while you are away.

TROUBLESHOOTING

Most laundry problems are easily solved by following the instructions. Consult these lists for common laundry

and washer problems. For more detailed assistance, see page 36.

Problem	Possible Cause	Solution
Washer Leaks	Household plumbing is leaking.	Repair plumbing.
	Inlet hoses not tight.	Tighten hoses (see "INSTALLATION," Sections D & E).
	Inlet hose washers not properly seated.	Reseat washers (see "INSTALLATION," Section D).
	Drain hose not properly clamped or is off.	Clamp drain hose (see "INSTALLATION," Section C).
	Drain is clogged.	Remove drain clog. Sink, standpipe, or floor drain must be able to handle 17 gallons of water per minute.
	Tub moved forward during unloading, causing water to deflect off of tub ring.	Ensure tub is centered before starting washer.
	Unit not level, causing water to deflect off of tub ring.	Ensure front feet are installed and units are tightened. Level washer. Reseat rear legs (see "INSTALLATION," Section G).
Won't Drain/ Won't Spin/ Wet Loads	Load is unbalanced. Spray rings are deflecting off of load.	Redistribute the load.
	Washer is overloaded. Rims of spray rings are deflecting off of load.	Reduce load size.
	Drain hose is kinked or clogged.	Straighten or unplug hose (see "INSTALLATION," Section C).
	Correct operation of neutral drain.	After a wash or rinse, the washer will drain without spinning. After draining, the spinning begins.
	Lid is open.	Close the lid.
	Drain hose is more than 96 inches above floor.	Lower drain hose (see "INSTALLATION," Section C).
	Too much detergent or excessive sudsing.	Use less detergent.
Wrong cycle for load being washed.	Choose a cycle with a higher spin speed (see "OPERATION").	

TROUBLESHOOTING

Problem	Possible Cause	Solution
Won't Drain/ Won't Spin/ Won't Load (cont.)	Power outage or using an extension cord.	Check electrical source or call electrician. Do not use extension cords.
	Cold rises.	Cold rises leave loads wetter than warm rises. This is normal.
Continues to Fill/ Continues to Drain/ Cycle Stuck	Drain hose is less than 36 inches above floor.	Raise the drain hose (see "INSTALLATION," Section C).
	Drain hose fits tightly into standpipe.	Adjust drain hose for loose fit (see "INSTALLATION," Section C).
	Drain hose taped into standpipe.	Do not seal off drain hose with tape. The drain hose needs an air gap.
Washer Makes Noise	Load is unbalanced.	Redistribute load.
	Washer is not level. Rear leveling legs not set.	Level washer. Reset rear legs (see "INSTALLATION," Section G).
	Nuts on front feet not tight.	Tighten nuts (see "INSTALLATION," Section G).
	Yellow shipping strap with cotter pins not completely removed.	Remove strap with cotter pins (see "INSTALLATION," Section B).
	Elbow not strong enough to support washer.	Relocate washer (see "INSTALLATION," Section A).
	Gears engaging after drain and before spin.	This is normal.
	Upper part of agitator clicks during wash.	This is normal.
Won't Fill/ Won't Rinse/ Won't Agitate/ Wrong Temperature	Water inlet valve screens are plugged.	Clean screens.
	Water is turned off.	Turn on water.
	Hot and cold hoses are reversed.	Reverse hoses (see "INSTALLATION," Sections D & E).
	Inlet hose is kinked.	Straighten hoses.
	Timer dial is not lined up.	Turn timer knob to the right slightly and pull to start.
	Power cord not plugged in.	Plug in power cord.

Problem	Possible Cause	Solution
Machine Stops La lavadora no funciona.	Power cord not plugged in. El cable de alimentación no está enchufado.	Plug in power cord. Enchufe el cable de alimentación.
	No power at plug. No hay energía en el enchufe.	Check electrical source or call electrician. Verifique la fuente eléctrica o llame a un electricista.
	Fuse blown or circuit breaker open.	Replace fuse or reset circuit breaker. If problem continues, call electrician. Reemplace el fusible o restablezca el disyuntor. Si el problema continúa, llame a un electricista.
	Using an extension cord. Usando un cable de extensión.	Do not use extension cords. No use cables de extensión.
	Timer is not lined up. El temporizador no está alineado.	Turn timer to the right slightly and pull to start. Gire el temporizador ligeramente hacia la derecha y tire para comenzar.
	Timer knob not pulled out. La perilla del temporizador no está extráida.	Set and pull out knob. Ajuste y tire de la perilla.
	Washer at pause in Cycle Lavadora en pausa en Ciclo PERMANENT PRESS Cycle (approximately two minutes). PLANCHA PERMANENTE (aproximadamente dos minutos).	Allow cycle to continue (see "OPERATION"). Permita que el ciclo continúe (ver "FUNCIONAMIENTO").
	Machine is overloaded.	Wash smaller loads. Lave cargas más pequeñas.
Agitator Not Working El agitador no funciona. Laboral	The top of the agitator moves only in one direction. La parte superior del agitador se mueve solo en una dirección.	This is normal. Esto es normal.
	The top of the agitator is loose. La parte superior del agitador está suelta.	This is normal. Esto es normal.
Water Level Too Low/Not Completely Filling El nivel de agua es demasiado bajo. No se llena completamente. Relleno	The top of the agitator is much higher than the highest water level. This creates a perception of the washer not being full. La parte superior del agitador es mucho más alta que el nivel más alto del agua. Esto crea una percepción de que la lavadora no está llena.	This is normal. Esto es normal.
Tub is Crooked	Tub pulled forward when unloading. El tubo tirado hacia adelante al descargar.	Ensure tub is centered before starting washer. Asegúrese de que la tina esté centrada antes de poner en marcha la lavadora.
	Tub moves.	This is normal. Esto es normal.
	Unit not level.	Ensure front feet are installed and nuts are tightened. Level washer. Reset rear legs (see "INSTALLATION," Section G). Asegúrese de que las patas delanteras estén instaladas y se aprietan las tuercas. Arandela de nivel. Vuelva a colocar las patas traseras (consulte "INSTALACION," Sección G).
Lint on Load	Improper sorting. Clasificación incorrecta.	Sort lint givers from lint takers and by color. Ordene los que dan pelusa de los que quitan pelusa y por color.
	Overloading. Sobrecarga.	Lint can be trapped in load if overloaded. Wash smaller loads. La pelusa puede quedar atrapada en la carga si se sobrecarga. Lave cargas más pequeñas.
	Paper or tissue in pockets. Papel o tejido en los bolsillos.	Clean out pockets before washing. Limpie los bolsillos antes de lavar.
	Not enough detergent. No hay suficiente detergente.	Use enough detergent to retain lint in the water. Use suficiente detergente para retener la pelusa en el agua.
	Detergent not dissolving.	Use wash water warmer than 70°F. Use agua de lavado a más de 70°F.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Tearing	Overloading. Improper use of washer.	Loads should move freely during wash. Wash smaller loads.
	Improper use of chlorine bleach. Undiluted bleach will damage fabrics.	Do not pour chlorine bleach directly on a load. Wipe up bleach spills.
	Sharp items not removed from pockets; fasteners not fastened.	Clean out pockets before washing. Zip zippers before washing.
	Items damaged before washing.	Mend rips and broken threads in seams before washing.
Stains on Load	Improper use of fabric softener in washer or dryer.	Dilute fabric softener and add to deep rinse only.
	Iron in water (rust).	Install an iron filter.
	Under use of detergent causing soil to be redeposited.	Use enough detergent to remove soil and hold it in suspension.
	Dye transfer due to not sorting loads properly.	Sort dark clothing from whites and lights.
	Dye transfer due to not unloading washer promptly.	Unload the washer as soon as it stops.
Load is Wrinkled	Not removing load promptly.	Unload the washer as soon as it stops.
	Wrong cycle for fabrics being washed.	Use cold rinses and cycles with slow spin speeds to reduce wrinkling.
	Overloading.	Loads should move freely during wash. Wash smaller loads.
	Wash water not warm enough to relax wrinkles. Using warm rinses.	If safe for fabric, use warm or hot wash water. Use cold rinse water.
	Hoses reversed.	Reverse hoses (see "INSTALLATION," Sections D & E).
Load is Tangled/ Twisted	Overloading.	Loads should move freely during wash. Wash smaller loads.
	Clothes wrapped around agitator.	Do not wrap items around agitator when loading the washer.
Clogged Dispensers/ Bleach Leaking/ Bleach on Wrong Loads	Not diluting softener.	Dilute fabric softener in dispenser.
	Use of color safe bleach in chlorine bleach dispenser.	Add color safe bleach directly to the basket. Do not use chlorine bleach dispenser.
	Improper use of chlorine bleach.	Always measure bleach before adding to the dispenser. Carefully pour into the dispenser. Wipe up bleach spills.

SEARS MAINTENANCE AGREEMENT

KENMORE WASHERS

We Service What We Sell

"When you buy a Kenmore washer, you are buying a product that we stand behind. We service what we sell. Our technicians are trained and tested for years of dependable operation. Yet any appliance may require service from time to time. Sears service is available to you. We service what we sell. Your washer has added value when you consider that Sears service units nationwide are staffed with professional technicians specifically trained on Sears appliances and having parts and equipment to ensure that we meet our pledge to you... 'We Service What We Sell.'"

Sears Maintenance Agreement

Maintain the value of your Kenmore washer with a Sears Maintenance Agreement. Kenmore washers are designed, manufactured and tested for years of dependable operation. Yet any appliance may require service from time to time.

The Sears Maintenance Agreement

- Is your way to buy tomorrow's service at today's prices.
- Eliminates repair bills resulting from normal use.
- Allows for as many service calls as required.
- Provides for service by professional Sears Trained Technicians.
- Even if you don't need repairs, the Maintenance Agreement offers an annual preventative maintenance checkup at your request!

For more information, call 1-800-827-6655.

SERVICE

For the repair or replacement parts you need delivered directly to your home

Call 7 days a week, 7 days a week

1-800-366-PART

(1-800-366-7278)



For in-home major brand repair services

Call 24 hours a day, 7 days a week

1-800-4-REPAIR

(1-800-473-7247)



For the location of a Sears Parts and Repair Center in your area

Call 24 hours a day, 7 days a week

1-800-488-1222



For information on purchasing a Sears Maintenance Agreement or to inquire about an existing Agreement

Call 9 am - 5 pm Monday - Saturday

1-800-827-6655



When requesting service or ordering parts, always give the following information:

Nombre del producto • Nombre de la pieza •

Número de modelo • Número de pieza

• Product Name • Part Name

• Model Number • Part Number



America's Repair Specialists